

# Leadership Development Renewal & Restoration



*A physician's attitude and approach affect every aspect of medical care for patients and their families. An empathic bedside manner is no quaint relic of the past. To restore and ensure public trust in the medical profession, new generations of physicians must understand the emotional, physiological, and practical consequences of discarding empathy.* - Helen Riess, MD, *Empathy in Medicine – A Neurobiological Perspective*, JAMA 2010

*Pastors often slip into the trap of building their identities around their roles and performance putting mission in front of relationship overlooking the need to focus on their daily personal relationship with Christ. 1,500 pastors leave their ministries each month due to burnout, conflict and moral failure.*

*Healthy ministry is an overflow of abiding in Christ. Feed your soul you feed your ministry.*  
-Pastoral Summit, Resilient Ministry 2013

## Elevate Emotional and Spiritual Intelligence

Research shows that highly effective leaders have a higher level of Emotional Intelligence. Spiritual Intelligence takes it to a heightened deeper understanding. We are all leaders in our circles of influence from our personal lives to our professional roles. It does not take a title of authority to be a leader.

Participants will study the five components of Emotional Intelligence (self-awareness, empathy, social skills, self-regulation, and motivation) with a deeper understanding through intimacy with Christ. This workshop focuses on integration of Christian spiritual formation & disciplines, social competence exercises and leadership tools supported by biblical scripture and spiritual practices modeled after Christ's practices of relationship - communion with His Father and community with His disciples...abiding.

*Potential participants:* This workshop is designed for everyone from medical providers and pastors, to lay people of all levels! From the corporate leader and front-line staff, teachers, nurses, therapists to parents, families and church members.

*This one-day professional workshop can be tailored according to your needs  
and extended to two days if desired.*

**Presenter:** Lori Ciccarelli is certified in Spiritual Formation, Direction and Leadership and is earning a Master's Degree in Leadership and Organization. She has been employed with Mammoth Hospital since 1998 in the capacity as Community Relations Director, Patient Experience Manager, Advocate, and Hospital Chaplain. She was honored as Walla Walla University Alumnae of the Year 2011 for her dedication to community, church, and professional service; and awarded Mammoth Hospital Excellence in Management 2010-2014. Lori was the keynote speaker in 2013 for Loma Linda University Medical Center Oasis Leadership Conference, a presenter for Autism Conferences of America in 2010, and has presented to many organizations which includes San Diego State University in 2011. Lori has taught classes on leadership and customer service since 1999. She is the founder of Transitions – Moving Forward and Transforming Lives Ministry.

Lori released a documentary film on advocacy about her son in 2008, JJ's Journey, A Journey about Autism which is receiving international recognition, featured on NBC and touted by Oprah as an Ambassador of Hope. Lori holds an appointed seat on the Board of Directors, California State Council on Developmental Disabilities. Visit [www.autismjourney.net](http://www.autismjourney.net)

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